



HCV Management Contact Sheet

CMHA is committed to providing customers with premium service, including:

- Technical assistance e-mailbox, hcvhelp@cintimha.com, for reporting concerns or issues regarding the HCV Program. CMHA will respond to an inquiry sent to this web address within one business day.
- Complaint phone number, 513-721-2642.
- Managers' Night In, walk-in between 4 and 6 PM on the 1st or 3rd Wednesday of any month, and speak to an HC Manager. No appointment is necessary.
- Below is a list of HCV management staff to call if your issues and concerns are not being addressed in the normal course of business. Please do not hesitate to escalate your concern to management's attention whenever needed.

Manager Name	Title	Contact Info	Responsibilities
Lisa Isham	Acting HCV Director	Phone #: 513-977-5830 FAX #: 513-665-2924 lisa.isham@cintimha.com	<ul style="list-style-type: none"> • Housing Choice Voucher (HCV) supervision
Alicia Morlatt	HCV Assistant Mgr, Occupancy	Phone #: 513-977-5804 FAX #: 513-665-2911 alicia.morlatt@cintimha.com	<ul style="list-style-type: none"> • Housing Specialist staff supervision • Voucher Specialist staff supervision • Voucher processing & leasing inquiries • All tenant occupancy requirements for present voucher holders • Leases and contracts
Patrice Stargell	HCV Assistant Mgr, Occupancy	Phone #: 513-977-5811 FAX #: 513-665-2909 patrice.stargell@cintimha.com	<ul style="list-style-type: none"> • Housing Specialist staff supervision • Voucher processing & leasing inquiries • All tenant occupancy requirements for present voucher holders
Brendan Marshall James	HCV Assistant Mgr, Admissions	Phone #: 513-977-5820 FAX #: 513-665-2901 brendan.james@cintimha.com	<ul style="list-style-type: none"> • HCV Waiting List maintenance and inquiries • All tenant occupancy requirements for special Voucher programs
Boubacar Diallo	Manager, HCV Inspections	Phone #: 513-977-5862 FAX #: 513-665-2980 boubacar.diallo@cintimha.com	<ul style="list-style-type: none"> • HCV Inspections supervision
Tim Vater	Assistant Manager, HCV Inspections	Phone #: 513-977-4833 FAX #: 513-665-2962 timothy.vater@cintimha.com	<ul style="list-style-type: none"> • HCV inspections inquiries • Rent Reasonableness Calculations • Building Code Violation Coordinator
David Beard	Assistant Manager, HCV Inspections	Phone #: 513-977-4824 FAX #: 513-665-2922 david.beard@cintimha.com	<ul style="list-style-type: none"> • HCV inspections inquiries • Rent Reasonableness Calculations • Lead-based paint Coordinator
Stacia Buck	FSS/Home Ownership Manager	Phone #: 513-977-4839 FAX #: 513-665-2920 stacia.buck@cintimha.com	<ul style="list-style-type: none"> • Family Self Sufficiency staff supervision • Home-Ownership Program staff supervision
Ross Turpeau	Enforcement Manager	Phone #: 513-977-5051 FAX #: 513-665-3134 ross.turpeau@cintimha.com	<ul style="list-style-type: none"> • Law enforcement liaison • Community security liaison • Investigation of allegations of HCV program violation and/or fraud

To report Program Fraud, call the Talk2Us Line at 721-2642

(Rev. 9/18/09)